

MedalistRx

MedalistRx is your complete solution for all of your prescription needs. As an important part of your medical coverage, MedalistRx warmly welcomes the Makina Health Cooperative family.



Passionate Employee Care and Pharmacy Health Outcomes exist in the same place.

MedalistRx is a full-service national pharmacy benefits manager that empowers our clients' with innovative solutions that help lower the total cost of care while improving member health. Our goal is to be your resource for all prescriptions at retail, mail-order or specialty pharmacies. Our dedicated staff of call experts and pharmacists is ready to assist you in any of your needs. While we are helping you, nothing else matters. You and your prescriptions are our complete focus.

- Over 64,000 in-network pharmacies in the United States
- All major chains and most independent pharmacies included
- 24-hour, 7-day Call Center dedicated to serving your needs
- On staff pharmacists and benefit experts available for consult
- Mail-Order service available for home delivery
- Specialty pharmacy access with clinical support
- Online resources to inform and assist you

Welcome!

Dear Member,

We are extremely excited to have you as a valuable member of our organization.

Our team has been helping people just like you with their prescription needs for over 17 years. In that time, we have built a customer service and support team that is second to none. Our mission is to care deeply about everyone we serve.

To MedalistRx, you are special and your needs are our top priority. Thank you for trusting us with your prescription benefits.

*Sincerely,
Christopher J. Deininger
President*



For more information, call us Toll-Free at 1.855.MEDALRX
(855.633.2579) or email us at info@MedalistRx.com

What are my Prescription Benefits?

Retail Pharmacy Prescriptions

Simply present your new ID Card to your pharmacist with your prescription. Your pharmacist may make you aware of generic options available to you. The pharmacist will then inform you of your appropriate copay.

Mail-Order Pharmacy Prescriptions

There are three options available to you to get your medications delivered to your home.

1. Order online at www.optumrx.com
2. Send in your completed mail-order form found on our website
3. Call our mail-order pharmacy, OptumRx, Member Services toll-free at 800.797.9791

For assistance, call our toll-free Member Services helpdesk at 1.855.MEDALRX (855.633.2579) Option #1.



OptumRx Specialty
1-866-218-5445

OptumRx Specialty Pharmacy is your full-service specialty pharmacy.

A dedicated team of specialty pharmacists and staff are able to help you get your specialty medication at the best price with the fastest and safest delivery.

Every patient has access to benefit consulting and comprehensive clinical support.



MedalistRx gladly welcomes our friends at
Makina Health Cooperative
to our growing and happy family.
We are pleased to be able to serve you and
look forward to a long relationship.

What's the best and cheapest way to handle my existing maintenance medications?

Step 1: Enroll in the Mail-Order Program.

Step 2: Complete the Mail-Order form found online at www.optumrx.com.

Step 3: Arrange to pay your discounted copay for a 90-day supply.

Step 4: Reorder your refills about three weeks before you run out of your medications.

Step 5: Enjoy good health and great mail-order service.

If you have any questions, call your friends at MedalistRx Member Services.

Medalist[™]_{RX}

Member Services Helpline

855.MEDALRX (1-855-633-2579)

One Number To Call For All Member Services...



Member care is our passion!

Concierge Call Service provided by MedalistRX

NEW HOURS! Available to you **Monday through Thursday 8am-8pm, Friday 8am-7pm, Saturday 10am-3pm, Sunday 12pm-4pm CST.**

Our specialists are waiting to handle all benefit coverage questions as well as pharmacy processing challenges. Call **855-633-2579 option #1** for direct assistance.

Our specialists would be pleased to help you:

- ✦ Find a pharmacy
- ✦ Understand your coverage
- ✦ Determine your copay
- ✦ Help you enroll in mail order
- ✦ Order a specialty medicine
- ✦ Understand your formulary
- ✦ Assist with overrides and the prior authorization process
- ✦ And much more...

24/7 Call ServiceSupport

After 8pm CST weekdays, weekends and holidays you will be connected to our after hours pharmacy help desk support partner **OptumRx**.

For assistance, call our toll-free Member Services helpdesk at **1.855.MEDALRX (855.633.2579) option #1.**